



## Patient's personal rights

According to the provision § 28 and right number 372/2011 Sb., about medical services patient has these rights:

- 1) Medical services may be provided to the patient only with his free and informed permission.
- 2) Patient has a right to get medical services in an appropriate quality.
- 3) Patient also has, during the providing the medical services, a right:
  - a. to respect, dignified treatment, thoughtfulness and respecting the privacy during the providing the medical services according to the character of provided medical services.
  - b. to choose the authorized provider to provide the medical services, which correspond with patient's medical needs and the medical facility.
  - c. to request the consultant services from another provider or another medical staff different from the one, that is provided by the medical facility.
  - d. to be well known with internal code of the medical facility bed or one day care (further just internal "code")
  - e. to
    - i. constant presence of the guardian, eventually a person chosen by the guardian, foster parent or another person, whose care was the patient entrust according to the decision of the court or another authority, if the person is underage.
    - ii. constant presence of the guardian or a person chosen by the guardian, if the patient's capability of legal capacity was removed or if patient's legal capacity was reduced so the patient cannot judge the providing of the medical services or the consequences of providing
    - iii. presence of the close person or a person chosen by the patient, if the presence of these persons does not disturb the providing of the medical services.
  - f. to be informed about the price of the providing medical services not covered or partial covered from the healthy insurance and the way of their payment, if the patient's condition allows it.



- g. to know the name or names and surnames of the medical staff or another specialized personnel, that are participating in providing of the medical services and persons preparing by the provider to be able to make their medical profession in the future,
- h. that are during the providing the services present or they do the activities, that are part of the education.
- i. to refuse the presence of persons, that are not in providing of medical services directly participating and patient has also right to refuse the presence of persons preparing to their future medical profession.
- j. to accept the visitors in the medical facility of bed or one day care considering to own condition according to the internal code and a way, which does not violate rights of another patients, if this law or another law says something different.
- k. to accept in medical facility bed or one day care spiritual care or spiritual support from the spiritual churches or religion institutions restarted in the Czech republic or from the persons authorized to do the spiritual activity according to the internal code and a way, which does not violate the rights of another patients considering to own condition. Visit of the churchman cannot be denied to the patient in cases in danger of one's life or serious health injury.
- l. to providing the medical services in environment limited as less as possible to ensure the quality and safety of provided medical services
- m. During the providing of the medical services can patient, whose legal capacity was removed or is under the legal age can demand the non-presence of the person, about that patient claims, that was the person, that torment or abuse or neglect the patient.

In Český Krumlov on 1.4.2012